License Retrieval blocked by firewall

If your workstation is being blocked by a firewall.

- Check to see what you are running for protection on your computer. A personal (local) firewall is a good thing, as it is likely to prevent Trojans or worms from propagating on your network.
- When using a personal firewall a specific port will need to be opened to allow free access for the license manager to function properly.
  - A. Launch the Control Panel found under the Start Menu



B. Select the Windows Firewall icon

C. If the firewall is on, click on the Exceptions tab

😻 Windows Firewall 🜔	<
General Exceptions Idvanced	
Your PC is not protected: turn on Windows Firewall	
Windows Firewall helps protect your computer by preventing unauthorized users from gaining access to your computer through the Internet or a network.	
On (recommended)	
This setting blocks all outside sources from connecting to this computer, with the exception of those selected on the Exceptions tab.	

D. Click on the Add Port button under System Variables

🖗 Windows Firewall 🛛 🔀
General Exceptions Advanced
Windows Firewall is turned off. Your computer is at risk of attacks and intrusions from outside sources such as the Internet. We recommend that you click the General tab and select On:   Add Program Add Port
OK Cancel

E. Set the Variable Name to: SENTINEL TCP, with a Port Number of: 5093, and leave the toggle as TCP. Click OK.

Add a Port	$\sim$	
Use these settings number and protoc want to use.	to open a port through Windows Firewall. To find the port ol, consult the documentation for the program or service you	
<u>N</u> ame:	SENTINEL TCP	
<u>P</u> ort number:	5093	
	⊙ <u>I</u> CP ○ <u>U</u> DP	
What are the risks of opening a port?		
Change scope	OK Cancel	

- F. Click on the Add Port button under System Variables, again.
- G. Set the Variable Name to: SENTINEL UDP, with a Port Number of: 5093, and toggle UDP. Click OK.

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Change scope	OK Cancel	

H. Click OK in the main dialog to accept the changes.